



Approved Maintenance Organization - Production Manager

Location: London, Ontario, CAN

AT DIAMOND AIRCRAFT, WE COMBINE ATTENTION TO DETAIL WITH CUTTING-EDGE TECHNOLOGY AND PIONEERING INNOVATION. OUR DEDICATION TO THE QUALITY OF OUR ENGINEERING AND WORKMANSHIP MAKES OUR AIRCRAFT THE SAFEST IN THEIR CLASS.

Responsibilities

- ◆ Responsible for managing Team Leaders in the AMO department
- ◆ Develops, coordinates, and enforces systems, policies, procedures, programs, and productivity standards
- ◆ Accomplishes department objectives on-time managing staff, evaluating trends/options, and taking decisive action
- ◆ Accomplishes financial objectives by preparing monthly reports, forecasting requirements, preparing an annual budget, scheduling expenditures, analyzing variances, and initiating corrective actions
- ◆ Establishes and maintains communications between departments
- ◆ Maintains staff by recruiting, selecting, orienting, and training employees
- ◆ Coaches, counsels, and disciplines employees
- ◆ Ensures worker payroll, attendance and HRIS issues are addressed
- ◆ Maintains high customer service standards, assists in resolving customer service problems, and recommending system improvements
- ◆ Ensures staff maintain work schedules as planned
- ◆ Communicate job specific estimates, invoices, and AMO work schedule to customers

Skills & Experience:

- ◆ College/University graduate in discipline such as Aircraft Maintenance or Business, an asset
- ◆ 5 years experience in Business Role or Management Duties in lieu of post secondary education in Business
- ◆ AME/M1 license – either already licensed or soon to be
- ◆ ACA Status & Maintenance (AME license required)
- ◆ Pilot License an asset
- ◆ Ability to travel internationally required
- ◆ Salesforce & Dayforce experience an asset
- ◆ Previous customer service experience

All applicants for employment are offered equal opportunity to qualify for available job openings and will not be discriminated against on the basis of prohibited grounds outlined in applicable Human Rights legislation.

JOIN THE DIAMOND FAMILY!

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