



Salesforce Implementation Specialist (f/m/x)

Location: London, Ontario, CAN

AT DIAMOND AIRCRAFT, WE COMBINE ATTENTION TO DETAIL WITH CUTTING-EDGE TECHNOLOGY AND PIONEERING INNOVATION. OUR DEDICATION TO THE QUALITY OF OUR ENGINEERING AND WORKMANSHIP MAKES OUR AIRCRAFT THE SAFEST IN THEIR CLASS.

Responsibilities:

- ◆ Coordinate with our Austrian Salesforce team to understand and transfer knowledge of the implemented system.
- ◆ Train and support local staff in the use of Salesforce, including sales, customer support, and management teams.
- ◆ Create and maintain training materials and documentation.
- ◆ Assist with the customization of Salesforce features to suit our business needs.
- ◆ Provide training and support to our customers, as required.
- ◆ Act as the primary point of contact for Salesforce queries within the London location.

Qualifications:

- ◆ Proven experience with Salesforce, including implementation, training, and user support.
- ◆ Excellent interpersonal and communication skills.
- ◆ Ability to explain complex systems in simple, user-friendly terms.
- ◆ Strong problem-solving skills.
- ◆ Detail-oriented with excellent organizational skills.
- ◆ Experience working in a multinational environment is a plus.

Preferred Qualifications:

- ◆ Experience in the aviation industry.
- ◆ Salesforce certification.

We offer a market-standard salary based on your professional and personal suitability.

If you are interested in this challenging position, we are looking forward receiving your application!

JOIN THE DIAMOND FAMILY!

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